

**SCHEDULE G - POST WARRANTY AND ALL-INCLUSIVE MAINTENANCE COVERAGE
MAINTENANCE – ALL-INCLUSIVE ON SITE**

11-X-21415 Telecommunication Equipment & Services

Post Warranty Maintenance – All-Inclusive On Site Maintenance (Section 3.2.9.1)

Bidder to provide price list labeled Schedule G reflecting its Section 3.2.9.1 Post Warranty Maintenance – All-Inclusive On Site Maintenance pricing.

Please see the attached pricing and information regarding AV Business Communication Systems' Silver and Gold All-Inclusive On Site Maintenance.

**Schedule G-Post Warranty and All-Inclusive Maintenance
Coverage Maintenance – All-Inclusive On Site
AV Business Communication Systems**

11-X-21415 Telecommunication Equipment

Post Warranty Maintenance – All-Inclusive On-Site Maintenance (Section 3.2.9.1)

**All inclusive Maintenance – Commodity Code: 915-79-077361
for Iwatsu Commodity Code: 939-72-077349**

<u>Item</u>	<u>Silver*</u>	<u>Gold*</u>
Cost per Analog Trunk Port	\$24/yr.	\$24/yr.
Cost per TDM (Digital) Station Port	\$12/yr.	\$24/yr.
Cost per Digital Telephone Handset	\$24/yr.	\$36/yr.
Cost per Digital Door Phone	\$24/yr.	\$36/yr.
Cost per Digital Wireless Telephone Handset	\$72/yr.	\$96/yr.
Cost per Digital DSS/BLF Reception Console	\$60/yr.	\$72/yr.
Cost per Digital Wireless Telephone	\$72/yr.	\$96/yr.
Cost per IP Telephone Handset	\$60/yr.	\$72/yr.
Cost per IP Telephone Power Adaptor	\$24/yr.	\$36/yr.
Cost per IP 60-Button DSS-BLF Unit	\$72/yr.	\$96/yr.
Cost per single-line telephone	\$12/yr.	\$24/yr.
Cost per Media Bridge Unit – 24 Port	\$288/yr.	\$288/yr.
Cost for Add-on Media Bridge Unit Daughter Board	\$288/yr.	\$288/yr.
Cost for PRI-T1 Trunk Card	\$288/yr.	\$288/yr.
OmegaVoice-VS VML 128 4-Port/25 Hour Voicemail Sys	\$84/yr.	\$96/yr.
OmegaVoice-VS-VML 128/IX-VMAC Package-4 Port/25 Hour	\$120/hr.	\$135/yr.
OmegaVoice-4EVMC-512 4-Port/110 Hour Voicemail Sys	\$195/yr.	\$223/yr.
OmegaVoice-4EVMC-512 8-Port/110 Hr. Voicemail Sys.	\$288/yr.	\$324/yr.
OmegaTrek Mobile Wireless System-PS6 Handset	\$72/yr.	\$96/yr.
OmegaTrek Mobile Wireless System-Base Station Card	\$180/yr.	\$240/yr.
OmegaTrek Mobile Wireless System Base Station	\$96/yr.	\$120/yr.
Battery Backup –Two Hour	\$36/yr.	\$48/yr.
Battery Backup – More than Two Hour	\$48/yr.	\$60/yr.
Iwatsu Application Server Card w/ ECS Browser Programmer	\$109/yr.	\$130/yr.
Telephony OfficeLinX Unified Messaging/IVR Systems (Annual Percentage of Purchase Price)	9%/yr.	10%/yr.

*Please review the attached “Optional Service Contract” that provides greater detail for AVBCS’ Silver (Monday-Friday coverage) and Gold (24/7/365 coverage).



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OPTIONAL SERVICE CONTRACT

Company (Customer):	Telephone:
Address:	Fax:
City, State, Zip:	Tax ID:
E-Mail:	Coverage Type: Silver or Gold
Authorized Company Contact:	Coverage Period:
Date:	Cost:

Terms This Optional Service Warranty is for the coverage period referenced above. Covered equipment appears in Exhibit A. Service Warranty costs are billed quarterly or annually in advance and due on the first business day of each quarter or year. This contract is subject to the provisions listed below and shall be binding upon the heirs, administrators, successors and assigns of each party.

Service Warranties

 GOLD Service Warranty Option. This one (1) year service warranty covers parts replacement and labor for service calls twenty four (24) hours a day, including weekends and holidays. Upon receipt of notice of failure of the equipment to function, service will be provided 24 hour/7 day/365 days per year per the Mean Time to Repair specifications required in the bid.

 SILVER Service Warranty Option. This one (1) year service warranty covers parts replacement and labor for service calls during normal business hours. Upon receipt of notice of failure of the equipment to function, service will be dispatched during normal business working hours 8:00 AM to 5:00 PM, Monday through Friday per the Mean Time to Repair specifications required in the bid. If failure occurs during non-working hours, service will be dispatched at the beginning of the next scheduled work day.

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN OR ORAL, IMPLIED OR STATUTORY. NO IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE OR OTHERWISE IN LAW OR FROM A COURSE OF DEALING OR USAGE OF TRADE SHALL APPLY. WITHOUT LIMITING THE FOREGOING, AV DOES NOT WARRANT THAT THE EQUIPMENT WILL BE UNINTERRUPTED OR ERROR FREE. ALL WARRANTIES SHALL BE VOID AS TO EQUIPMENT RENDERED UNSERVICEABLE BY NEGLIGENCE OF NON-AV PERSONNEL, MISUSE, THEFT, VANDALISM, FIRE, WATER, LIGHTNING, OR ANY OTHER ACTS OF GOD, MOVING, REPAIR, RELOCATION OR ALTERATION OF THE EQUIPMENT BY OTHER THAN AV PERSONNEL, OR COMBINING OR UTILIZING THE EQUIPMENT BY CUSTOMER OR THIRD PARTIES IN CONNECTION WITH NON-AV EQUIPMENT OR OTHER EQUIPMENT NOT PART OF THIS AGREEMENT. AV (OR ITS SUBCONTRACTORS) SHALL IN NO EVENT BE LIABLE TO CUSTOMER FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES, OR COMMERCIAL LOSS FROM ANY CAUSES, OR FOR LOSS, DAMAGE OR EXPENSE DIRECTLY OR INDIRECTLY ARISING FROM USE OF THE EQUIPMENT OR ARISING FROM CUSTOMER'S INABILITY TO USE THE EQUIPMENT EITHER SEPARATELY OR IN COMBINATION WITH ANY OTHER EQUIPMENT. AV SHALL NOT BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE. IN NO EVENT SHALL AV'S LIABILITY EXCEED THE FEES ACTUALLY PAID BY THE CUSTOMER FOR SUCH EQUIPMENT, PRODUCT OR SERVICE. THE FOREGOING LIMITATION SHALL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY WARRANTY CONTAINED HEREIN.

Renewal. This Optional Service Warranty shall be sent to the Using Agency three (3) months prior to expiration to allow for the Using Agency to prepare a PO. Either party may elect not to renew such warranty coverage by written notice delivered to the other party no less than ninety (90) days prior the expiration of the then current warranty term. Notwithstanding the previous sentence, AV Business Communication Systems reserves the right to change or alter any of the terms, conditions or rates charged for such warranties for any renewal term by providing the Customer with written notice thereof at least ninety (90) days prior to the expiration of the then current warranty term. AV Business Communication Systems reserves the right to cancel the service contract for non-payment should payment be over 60 days past due with or without written consent.

